



Terms of Service

Effective Date: January 20, 2026

By accessing or using the products and services provided by GreatData.com, Inc. ("GreatData," "we," "us," or "Licensor"), including data, datasets, analytics, or other intangible goods (collectively, the "Product" or "Products"), you ("you" or "User") agree to be bound by these Terms of Service ("TOS"), which constitute a legally binding agreement.

1. Acceptance of Terms

By accessing, using, or purchasing the Product, including by continued use after any updates to these TOS, you confirm that you have read, understood, and agreed to these TOS. You represent that you are at least 18 years old and have the legal authority to enter into these TOS.

2. Privacy and Personal Information

We respect your privacy and are committed to protecting your personal information. Our collection, use, disclosure, and protection of personal information are governed by our Privacy Policy, which is incorporated herein by reference and forms part of these Terms.

3. Access and Use

Unless explicitly granted by your license tier under the License Agreement, which is incorporated herein by reference and forms part of these Terms, any use of the Product—including resale, sublicensing, redistribution, reverse engineering, decompiling, or disassembling (except to the extent expressly permitted by applicable law), including automated scraping, harvesting, or bulk extraction methods—is prohibited without express written permission. You are responsible for all activity under your account, including safeguarding credentials, and for compliance with all applicable laws and regulations. The Product may not be used for illegal purposes.

4. Money-Back Guarantee

If you are not satisfied with the Product for any reason, you may request a **full refund within 30 days** of purchase. After a refund is issued, your rights to use the Product terminate immediately.

5. Disclaimers

While we strive to provide accurate and reliable Products, GreatData makes no warranties, express or implied, including but not limited to warranties of accuracy, completeness, reliability, or fitness for a particular purpose. You acknowledge that our Products are provided "as is" and "as available," and your use is at your own risk. Nothing in these TOS excludes or limits liability that cannot be excluded under applicable law.

6. Limitation of Liability

To the maximum extent permitted by law, GreatData and its affiliates, officers, and employees are not liable for any direct, indirect, incidental, special, consequential, or punitive damages arising from your use of, or inability to use, the Products—even if advised of the possibility of such damages. Our total liability for any claim related to the Products will not exceed the amount you paid for the Products giving rise to the claim.

7. Third-Party Services

We may use third-party services, such as payment processors and hosting providers, to operate our business. We are not responsible for any acts, omissions, errors, or downtime caused by these third-party providers.



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8. Indemnification

You agree to indemnify, defend, and hold harmless GreatData and its officers, employees, and affiliates from any claims, damages, losses, or expenses (including reasonable attorney fees) arising from (a) your use or misuse of the Product, (b) your violation of these TOS, or (c) your violation of applicable law).

9. Intellectual Property

All rights, title, and interest in the Product and associated materials remain with GreatData or its licensors. Your use of the Product does not transfer ownership; you are granted only a limited right to access and use the Product under these TOS.

10. Account Termination

We may suspend or terminate your access to the Product for violations of these TOS or applicable law. Where reasonable, we will provide notice and an opportunity to remedy the issue before termination. Upon termination, your rights to access or use the Product immediately cease.

11. Modifications

We reserve the right to modify these TOS at any time. We will notify users of any material changes to these TOS at least 14 days before they take effect. Continued use after that date constitutes acceptance. Notices may be provided by email, in-Product notification, or posting on our website.

12. Governing Law

These Terms are governed by the laws of North Carolina, without regard to conflict-of-law rules. Any legal action not subject to arbitration must be brought in the state or federal courts located in North Carolina.

13. Arbitration and Waiver

Any dispute arising out of or relating to these Terms shall be resolved by binding arbitration under the AAA Commercial Arbitration Rules and the Federal Arbitration Act, in North Carolina. You waive any right to a jury trial and to participate in a class, collective, or representative action. This clause does not prevent seeking injunctive relief in court for intellectual property or other equitable claims.

14. Severability

If any provision of these TOS is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

15. Force Majeure

GreatData shall not be liable for any delay or failure to perform caused by events beyond its reasonable control, including acts of God, natural disasters, pandemics, war, terrorism, strikes, or internet outages.

16. Assignment / Transfer



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GreatData may assign or transfer these TOS, in whole or in part, without notice or consent. You may not assign your rights under these TOS without our prior written consent.

17. No Waiver

No failure or delay by GreatData in exercising any right under these TOS shall constitute a waiver of such right.

18. Survival

Sections 5 (Disclaimers), 6 (Limitation of Liability), 8 (Indemnification), 9 (Intellectual Property), 12 (Governing Law), 13 (Arbitration), and any other provisions that by their nature should survive termination, shall survive any expiration or termination of these TOS.

19. Export Compliance

You shall comply with all applicable export and import laws and regulations. You may not use the Product in violation of such laws or export it to restricted countries or persons.

20. Entire Agreement

These TOS constitute the entire agreement between you and GreatData and supersede any prior or contemporaneous agreements, representations, or understandings, whether written or oral, regarding the subject matter in these TOS.